

Campaign Period: 28 May - 29 June 2025

A. Organiser and Eligibility

The Campaign is organised by **Prasarana Malaysia Berhad [Registration No.: 199801011092 (467220-U)] ("Organiser")** and is open to all Rapid KL customers who purchase a MyTourist 3-Day Pass via the MyRapid PULSE application **ONLY** between 28 May – 29 June 2025 ("**Eligible Entrants**").

Subject to the applicable terms and conditions of the Campaign and Online Sales in MyRapid PULSE, the Eligible Entrants will be automatically eligible to participate in the Campaign and stand a chance to redeem the Prize as specified in Section D below.

B. Campaign Period

- 1. The Campaign will begin on 28 May 2025 at "6:00am" and will end on 29 June 2025 at "11:59pm" ("Campaign Period"), or while stocks last.
- 2. The Organiser shall reserve its absolute right to cancel, suspend, postpone, change or extend the Campaign Period at any time without prior notice.
- 3. All purchases of MyTourist 3-Day Pass outside the Campaign Period shall be disqualified. In this respect, entries received before the commencement of the Campaign Period or after the end of the Campaign Period shall be disqualified and ineligible for consideration for prizes.

C. Campaign Mechanics

- 1. To participate in the Campaign, the Eligible Entrants must, subject to the applicable terms and conditions of the Campaign, comply with each of the following:
 - a) Eligible Entrants must purchase a MyTourist 3-Day Pass (Malaysian) x Mechamato or MyTourist 3-Day Pass (Non Malaysian) x Mechamato via MyRapid PULSE.
 - b) Eligible Entrants must have a valid Touch 'n Go card.
 - c) Eligible Entrants must make sure all the information provided during the online purchases via MyRapid PULSE is accurate and complete.
 - d) Eligible Entrants must present the QR code received via email to redeem and activate MyTourist 3-Day Pass at one of selected stations:
 - i. Ampang LRT Station or
 - ii. KL Sentral LRT Station (East Wing)
 - e) Eligible Entrants must activate the pass and redeem the Prize at the same time and at the same selected station.
- 2. Each purchase of a pass is entitled to one (1) Prize only i.e. only one (1) MyTourist 3-Day Pass can be purchased per transaction. This campaign is capped to a total of 1,000 purchases, inclusive of both MyTourist 3-Day Pass (Malaysian) x Mechamato and MyTourist 3-Day Pass (Non Malaysian) x Mechamato purchases. Based on first come, first serve basis and while stocks last.



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D. Prizes

- 1. The Eligible Entrants who successfully purchase a MyTourist 3-Day Pass (Malaysian) x Mechamato or MyTourist 3-Day Pass (Non Malaysian) x Mechamato via MyRapid PULSE application during the Campaign Period are entitled to claim the exclusive 'Mechabot Tumbler'.
- 2. Redemption of the exclusive tumbler is based on the first 1,000 successful and verified purchases of MyTourist 3-Day Pass (Malaysian) x Mechamato or MyTourist 3-Day Pass (Non Malaysian) x Mechamato via MyRapid PULSE.
- The Organiser reserves the right to amend and change the Campaign's terms, claim mechanics and/or Prizes at its sole and absolute discretion, without having to assign any reason whatsoever.

E. Terms and Conditions of Campaign

- 1. This Campaign is open to all Rapid KL customers aged 18 and above as of the date when the Campaign commences. For children below 18 years of age, they will require an adult/parent/guardian consent. All participants must purchase MyTourist 3-Day Pass (Malaysian) x Mechamato or MyTourist 3-Day Pass (Non Malaysian) x Mechamato via MyRapid PULSE during the Campaign Period.
- 2. The following group of persons shall not be eligible to participate in this Campaign:
 - (a) Employees of the Organiser and its affiliates (including but not limited to its subsidiaries, associated, and affiliated companies, and related corporations) and their immediate family members (children, parents, brothers, sisters, and spouses); and/or
 - (b) All contractors, vendors, suppliers, service providers, representatives, employees, servants, agents, partners, and sponsors for the Campaign appointed by the Organiser (including its affiliated and related companies, if applicable), and their immediate family members (children, parents, brothers, sisters, and spouses).
- 3. If requested by the Organiser, the Participants shall sign a written statement and produce relevant documents, as may be necessary, confirming their eligibility and/or entry into the Campaign.
- 4. This Campaign shall run during the Campaign Period. The Organiser accepts no responsibility for any entries that are incomplete, illegible, corrupted or fail to reach the Organiser before the Campaign Period ends, for any reason whatsoever.
- 5. The Organiser reserves the right to verify the validity of any entry. The Organiser may, in its sole discretion, disqualify any entry, and prohibit further participation in this Campaign, any person who tampers with or benefits from any tampering with the entry process or with the operation of the Campaign and reserves the right to disqualify any entry which is not submitted in accordance with these terms and conditions.
- 6. The claimed Prize is non-transferable, non-refundable, and non-exchangeable for cash. The organiser reserves the right to substitute the Prize with items of equivalent value at any time without prior notice.
- 7. The claimed Prize is capped to 1,000 units and the first 1,000 successful and verified purchases of one (1) MyTourist 3-Day Pass (Malaysian) x Mechamato or MyTourist 3-Day Pass (Non Malaysian) x Mechamato, per transaction via MyRapid PULSE.



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8. If for any reason whatsoever the participant does not claim the Prize at the time stipulated by the Organiser ("Campaign Period"), then the Prize will be forfeited, and thereafter, no participant or any party claiming through the participant shall be entitled to claim the Prize in any form whatsoever from the Organiser.

9. Data Protection

- (a) By participating in this Campaign, Eligible Entrants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Organiser (including but not limited to its subsidiaries, associated and affiliated companies, and related corporations) in accordance with the Personal Data ("PDPA Protection Act 2010 Notice") which can be accessed https://myrapid.com.my/pdpa/. In addition, and without prejudice to the terms in the PDPA Form, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Organiser for: i) the purposes of the Campaign; and ii) marketing and promotional activities conducted by Organiser, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Organiser in relation to the Campaign.
- (b) The Organiser shall take reasonable precautions to keep the Eligible Entrant's personal data secure. Please note, however, that the Organiser may release the Eligible Entrant's personal data if required to do so by law, or by search warrant, subpoena or court order.
- 10. Entry and participation in the Campaign shall be deemed an unconditional acceptance by the Eligible Entrants of the Terms and Conditions of the Campaign and the PDPA Notice.
- 11. Activation of the passes and the redemption of the exclusive Mechabot tumbler must be made simultaneously at the same time and date at the selected stations listed below:
 - (a) Ampang LRT Station or
 - (b) KL Sentral LRT Station (East Wing)
- 12. Participant may be disqualified, and his/her Prize will be forfeited, and Organiser shall have the discretion to select and announce another Eligible Entrant as the participant in the event of any of the following:
 - (a) Participant does not comply with any of the Terms and Conditions of the Campaign.
 - (b) The prize is not redeemed within the time frame given in the Campaign Period.
- 13. The decision of the Organiser in relation to every aspect of the Campaign including but not limited to the Prize and Participants shall be deemed final, conclusive and binding. No complaints or appeals in any or all means will be entertained. The Eligible Entrants shall not dispute nor make any oral or written complaints, public announcements or statements on the same whether during or after the Campaign Period.
- 14. The Organiser reserves the right to not release the method on how all the entries are being verified and the total number of Prizes claimed.
- 15. The Eligible Entrants forever waive, release and discharge the Organiser, its agencies, sponsors and representatives from and against, any and all liabilities, costs, loss, damages or expenses which the Eligible Entrants or any party claiming through the Eligible Entrants



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may have, arising out of acceptance of any Prize or participation in the Campaign including (but not limited to) personal injury and damage to property and whether or not direct, consequential or foreseeable. The Eligible Entrants shall indemnify the Organiser, its affiliates, agent and sponsors from and against all liability, cost, loss or expenses suffered thereby as a result of the Eligible Entrant's breach of the Terms and Conditions and/or the rules and regulations of the Campaign.

- 16. All costs incurred by the Eligible Entrants in relation to or pursuant to the Campaign including without limitation postal charges or Internet Service Provider (ISP) charges (if applicable), all transport costs, communication charges, accommodation, meal costs and other related costs incurred by the Eligible Entrants as a result of and/or pursuant to their participation in the Campaign shall be solely borne by the Eligible Entrants. The Organiser shall not be under any obligation to reimburse the Eligible Entrants for any of such costs and expenses incurred by the Eligible Entrants.
- 17. The Eligible Entrants acknowledges that their participation in the Campaign shall be at their own risks. The Organiser, its agents, sponsors, representatives, affiliates and their respective directors, officers and employees, agents and assigns shall not be liable to any Eligible Entrants in respect of any failure to claim the Prize in the Campaign, defective Prize or misuse of Prize or any other loss, damages, costs, expenses, claims, liabilities, injury, death, accidents suffered by the Eligible Entrants during the Campaign or arising out of or in connection with the Campaign, the participation by the Eligible Entrants in the Campaign and/or the Prize awarded.
- 18. The Organiser shall not be responsible or liable for:
 - (a) any problem, loss or damage of whatsoever nature suffered by the Eligible Entrants or any party due to any delay and/or failure in receiving and sending a Campaign entry as a result of any network, communication, ISP or system error, interruption and/or failure experienced by the Organiser or the Eligible Entrants' telecommunication service provider and/or resulting from participation or the downloading of any materials in the Campaign. In the event of such error, interruption and/or failure, the Organiser shall not be responsible or liable for any failure encountered by any Eligible Entrants to participate in the Campaign or any failure encountered by the Organiser in fulfilling its obligations hereunder; and
 - (b) any error (including error in the notification of the Winners), omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of, or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside the Organiser's control.

19. General

- (a) The Terms and Conditions of the Campaign shall be governed, construed and interpreted in accordance with the laws of Malaysia.
- (b) The Organiser, its agents, sponsors and representatives shall not be liable to perform any of their obligations in respect of the Campaign and the Terms and Conditions, rules and regulations in respect of the Campaign where they are unable to do so as a result of circumstances beyond its control and shall not be liable to compensate the Eligible Entrants in any manner whatsoever.
- (c) All rights and privileges herein granted to the Organiser are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Eligible Entrants have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution,



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exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.

- (d) The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Campaign.
- (e) The main language of the Terms and Conditions shall be the English language. Any translation to any language other than English shall be for convenience only. In the event of any inconsistency between this English language and any other languages, the English language version shall prevail and govern in all respects.

For more information and enquiries, please Email us at suggest@rapidkl.com.my or Contact Us at 03 – 7885 2585 on Monday to Sunday, from 6.00 am to 12.00 am.