

**FREQUENTLY ASKED QUESTIONS – RIDE & CATCH ROBOT HUNT WITH MECHAMATO**

Campaign Period: 07 JANUARY – 31 MAY 2025

No.	Question	Answer																																																																																					
1	<p>What is <b>RIDE &amp; CATCH: Robot Hunt with Mechamato</b>?</p>	<p><b>RIDE &amp; CATCH: Robot Hunt with Mechamato is a campaign for MyCity Pass user who is a rider for Rapid KL LRT &amp; Monorail lines.</b></p> <p>1. <b>MyCity Pass</b> users can redeem the <b>RIDE &amp; CATCH: with Mechamato Passport</b> at the selected stations listed below. Please present the original receipt for verification and note that only receipts dated on the same day as the redemption are accepted.</p> <p><b>Passport Redemption &amp; Prize Claim Selected Stations:</b></p> <table border="1" data-bbox="687 801 1209 1088"> <thead> <tr> <th>No</th> <th>Station</th> <th>Line</th> </tr> </thead> <tbody> <tr><td>1</td><td>Ampang</td><td>LRT</td></tr> <tr><td>2</td><td>Sri Petaling</td><td>LRT</td></tr> <tr><td>3</td><td>Kelana Jaya</td><td>LRT</td></tr> <tr><td>4</td><td>Ampang Park</td><td>LRT</td></tr> <tr><td>5</td><td>KL Sentral</td><td>Monorail</td></tr> <tr><td>6</td><td>Titiwangsa</td><td>Monorail</td></tr> </tbody> </table> <p>2. Participants must collect a minimum 12 stamps from 15 selected stations. Each station represents a different robot character. Kindly refer to the list of participating stations:</p> <table border="1" data-bbox="687 1279 1385 2033"> <thead> <tr> <th>No</th> <th>Mechamato Robots</th> <th>Stations</th> <th>Lines</th> </tr> </thead> <tbody> <tr><td>1</td><td>Rocket Fish</td><td>Ampang</td><td>LRT</td></tr> <tr><td>2</td><td>Emperor Fulus</td><td>Maluri</td><td>LRT</td></tr> <tr><td>3</td><td>Payapi</td><td>Chan Sow Lin</td><td>LRT</td></tr> <tr><td>4</td><td>Sumorai</td><td>Bukit Jalil</td><td>LRT</td></tr> <tr><td>5</td><td>Carbro &amp; Jetsis</td><td>Sri Petaling</td><td>LRT</td></tr> <tr><td>6</td><td>Troket</td><td>Kelana Jaya</td><td>LRT</td></tr> <tr><td>7</td><td>Arcada</td><td>Taman Jaya</td><td>LRT</td></tr> <tr><td>8</td><td>Karok</td><td>Bangsar</td><td>LRT</td></tr> <tr><td>9</td><td>Kancho</td><td>Kampung Baru</td><td>LRT</td></tr> <tr><td>10</td><td>Mask Chachix</td><td>Ampang Park</td><td>LRT</td></tr> <tr><td>11</td><td>King Boxell</td><td>KL Sentral</td><td>Monorail</td></tr> <tr><td>12</td><td>Koncho Rangers</td><td>Hang Tuah</td><td>Monorail</td></tr> <tr><td>13</td><td>Cloudiva</td><td>Bukit Bintang</td><td>Monorail</td></tr> <tr><td>14</td><td>Vendator &amp; Soda Squad</td><td>Bukit Nanas</td><td>Monorail</td></tr> <tr><td>15</td><td>Inkassa</td><td>Titiwangsa</td><td>Monorail</td></tr> </tbody> </table>	No	Station	Line	1	Ampang	LRT	2	Sri Petaling	LRT	3	Kelana Jaya	LRT	4	Ampang Park	LRT	5	KL Sentral	Monorail	6	Titiwangsa	Monorail	No	Mechamato Robots	Stations	Lines	1	Rocket Fish	Ampang	LRT	2	Emperor Fulus	Maluri	LRT	3	Payapi	Chan Sow Lin	LRT	4	Sumorai	Bukit Jalil	LRT	5	Carbro & Jetsis	Sri Petaling	LRT	6	Troket	Kelana Jaya	LRT	7	Arcada	Taman Jaya	LRT	8	Karok	Bangsar	LRT	9	Kancho	Kampung Baru	LRT	10	Mask Chachix	Ampang Park	LRT	11	King Boxell	KL Sentral	Monorail	12	Koncho Rangers	Hang Tuah	Monorail	13	Cloudiva	Bukit Bintang	Monorail	14	Vendator & Soda Squad	Bukit Nanas	Monorail	15	Inkassa	Titiwangsa	Monorail
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		<p>3. Upon completion, please bring your passport to any of the stations listed above to claim your 'MechaTrain'. Redemption is on a first-come, first-served basis and valid while stocks last.</p> <p><b>Same-Day Receipt Redemption:</b> If a MyCity Pass is activated on a Touch 'N Go card on <b>7 January 2025</b>, the passport redemption must be done on the same day, i.e., <b>7 January 2025</b>, at the stations listed.</p> <p><b>MyCity Pass Purchase &amp; Redemption Locations:</b> The MyCity Pass can be purchased at any station or selected bus hubs. However, <b>the RIDE &amp; CATCH: Robot Hunt passport</b> and 'MechaTrain' redemption are only available at six (6) selected LRT and Monorail stations only.</p>
2	When is <b>RIDE &amp; CATCH: Robot Hunt with Mechamato</b> Campaign Period?	The campaign starts on <b>7 January 2025</b> at " <b>10:00am</b> " and will end on <b>31 May 2025</b> at " <b>11:59pm</b> ", <b>while stocks last</b> .
3	Who is eligible for the Redemption?	<b>The</b> campaign is open to <b>MyCity Pass</b> (1, 2 or 3 days) users of Rapid KL. It is applicable to both Malaysians and non-Malaysians.
4	How do I join the <b>RIDE &amp; CATCH: Robot Hunt with Mechamato</b> campaign?	<p>You must follow these steps to participate:</p> <ol style="list-style-type: none"> <li>1. Purchase <b>MyCity Pass</b> at any Rapid KL rail stations and bus hubs.</li> <li>2. Collect a <b>stamp rally passport</b> at any of the 6 selected stations.</li> <li>3. <b>Ride Rapid KL LRT &amp; Monorail.</b></li> <li>4. Hunt for robots and <b>collect stamps at any of the 15 selected stations.</b></li> <li>5. Collect a <b>minimum of 12 stamps from different participating stations</b> to claim your 'MechaTrain'. <i>Redemption is <b>while stocks last</b>.</i></li> </ol>
5	Do I need a Touch 'n Go card to purchase MyCity Pass?	Yes, you will need a valid Touch 'n Go card to purchase and activate My City Pass.

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6	Can I use my Touch 'n Go card embedded in my National Registration Identification Card (NRIC) to activate MyCity Pass?	Yes, you can. MyCity Pass can be activated using Touch 'n Go card embedded in your National Registration Identification Card (NRIC).
7	I can't complete the hunt in one (1) day. Can I continue on another day or and submit for the redemption of the 'MechaTrain' before the campaign ends?	Yes, you may continue on another day, as long as you collect a minimum of 12 stamps and submit your completed passport for the redemption of MechaTrain' before the campaign ends at the selected gift redemption stations. Please note that 'MechaTrain' stocks are limited, and redemption is on a first-come, first-served basis.
8	How many <b>RIDE &amp; CATCH: Robot Hunt with Mechamato Passport</b> am I entitled to claim at the counter?	<b>With each MyCity Pass purchase/activation, you're entitled to claim one (1) passport only.</b> Kindly bring your <b>receipt for verification</b> at the selected passport collection stations.
9	Will My City Pass purchases before or after the Campaign Period count for passport collection and/or redemption of the 'MechaTrain'?	No, purchases made <b>before or after</b> the campaign period <b>are not eligible</b> for passport collection and/or the redemption of the 'MechaTrain'.
10	What is the minimum age to participate in the <b>RIDE &amp; CATCH: Robot Hunt with Mechamato</b> ?	There is no minimum age for this campaign. It is open to all eligible MyCity Pass users who are interested in participating.
11	How do I know if I'm eligible to claim/redeem the 'MechaTrain' prize?	Participants who collect <b>at least 12 robot stamps and submit the completed passport with stamps from 12 different participating stations</b> are eligible to claim/redeem the 'MechaTrain'.  Our Customer Service Officers will verify the passport submission before handing over the MechaTrain.
12	I use tokens to pay for rail services. Am I eligible to participate in the <b>RIDE &amp; CATCH: Robot Hunt with Mechamato</b> ?	No, token users (Single Journey/ Concession Token/ MyRapid Junior) are <b>not eligible</b> to participate in this campaign. Only <b>MyCity Pass</b> users are eligible to join the campaign.