

TERMS AND CONDITIONS – JOM JALAN – JALAN WITH MYTOURIST PASS

Purchase Period: 21 December 2024 – 29 December 2024

Redemption Period: 6 January 2025 – 7 January 2025

Organiser

The “Jom Jalan – Jalan with MyTourist Pass” organised by Prasarana Malaysia Berhad [Company No.: 199801011092 (467220-U)] (“Organiser”) is open to both Malaysian and Non-Malaysian who purchase a MyTourist 3-Day Pass (“MTP3”) between 21 December 2024 to 29 December 2024 (“Purchase Period”) will be eligible to redeem one (1) free Rapid KL's 20th Anniversary special edition Touch 'n Go card by retain and present the original receipt of the MTP 3-Day pass purchase and visit the KL Sentral LRT (East Wing) Customer Service Office during the designated redemption period to redeem.

Campaign Purchase Period and Redemption Period

1. The purchase period and redemption period are as follows:

Purchase Period	Redemption Period
21 - 29 December 2024	6 – 7 January 2025

2. To redeem, Eligible Customers must retain and present the original receipt of the MTP 3-Day pass purchase and visit the KL Sentral LRT (East Wing) Customer Service Office during the designated redemption period.
3. Limited to the first 300 redemptions.
4. The Organiser shall reserve its absolute right to amend the purchase period and the redemption period at any given time without prior notice.

Campaign Eligibility and Mechanics*

1. To participate in the “Jom Jalan – Jalan with MyTourist Pass”, customers MUST comply the followings:
 - a) Customers are required to **purchase the MTP3 from any Rapid KL Customer Service Offices** (LRT, MRT, Monorail, BRT stations), selected Rapid KL Bus Hubs (Chow Kit, Pasar Seni, Section 2 Shah Alam, Greenwood, Sri Nilam, Pearl Point and Puchong Utama) or online via MyRapid PULSE during the Purchase Period from 21 December 2024 to 29 December 2024 herein after referred as “Eligible Customer”.
 - b) Upon successful purchase of the MTP3, Eligible Customers **must retain and present the original receipt of the MTP3**. Eligible Customers **must visit the KL Sentral LRT (East Wing) Customer Service Office during the designated redemption period** to receive the free Rapid KL's 20th Anniversary special edition Touch 'n Go card. This offer is limited to the first 300 redemptions.
2. The Free Rapid KL's 20th Anniversary special edition Touch 'n Go card is **limited to the first 300 units and only valid for purchases made within the purchase period. Redemption is based on first comes, first-served basis** and subject to **one (1) redemption per Customer only** throughout the Campaign (while stocks last). The campaign will end when the allocated free cards have been redeemed or when the purchase period ends, whichever comes first.
3. The following groups of **persons shall not be eligible** to participate in this Campaign:
 - a) Permanent and/or contract Employees of the Organiser (including its associated and related companies) and its related corporations (Ministry of Finance and Ministry of Transport) and their immediate family members (children, parents, brothers, and sisters, including spouses); and/or

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- b) Representatives, employees, servants and/or agents and/or partners and/or sponsors for the Campaign and/or service providers of the Organiser (including its affiliated and related companies, if applicable), and their immediate family members (children, parents, brothers, and sisters, including spouses).
4. The Organiser reserves the right to **reject or disqualify an Eligible Customer from participating the Campaign and/or from receiving the Free Rapid KL's 20th Anniversary special edition Touch 'n Go card**, due to the followings:
 - a) where the purchase of the MTP3 was not made within the Campaign purchase period,
 - b) where the redemption was not made during the designated redemption period,
 - c) the **Free Rapid KL's 20th Anniversary special edition Touch 'n Go card** have been fully redeemed,
 - d) the Eligible Customer has committed or is suspected of committing any misconduct, fraudulent or wrongful acts, or
 - e) the Eligible Customer does not fall under the definition of Item (3) under Campaign Eligibility and Mechanics section.
5. The Free Rapid KL's 20th Anniversary special edition Touch 'n Go card are not transferable or exchangeable for cash, credit or any kind and shall subject to such terms and conditions which the Organiser may impose.
6. If the Eligible Customer has redeemed the Free Rapid KL's 20th Anniversary special edition Touch 'n Go card and it is lost, spoilt, damaged, broken, faulty and unreadable; No replacement, reimbursements or appeals will be entertained.

General

1. By participating in this Campaign, Customers are deemed:
 - a) to have read, understood, and agreed to be bound by the terms and conditions stated herein ("Terms and Conditions").
 - b) to have consented to Organiser to collect, record, hold, store, use and disclose their personal information for advertising, publicity, marketing, and communications purposes which are necessary or related to the participation in this Campaign.
 - c) to have agreed that their photos or video clips may be used for current or future advertising and/or publicity in relation to this Campaign without any claim for payment nor compensation.
2. The Organiser's customers shall not dispute nor make any oral or written complaints, public announcements, or statements on the same whether during or after the Campaign Period. The Organiser reserves the right to not disclose the method on determination of the Eligible Customers.
3. All rights and privileges herein granted to the Organiser are irrevocable and not subjected to rescission, restraint, or injunction under all circumstances. Under no circumstances shall the Eligible Customers have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
4. The Organiser is entitled to, at its discretion, disqualify/reject any participants who do not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
5. The Organiser reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.

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6. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other Campaign materials advertising the Campaign.
7. The Organiser's decision on all matters relating to the Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same shall be entertained in any event.
8. By participating in the Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by the terms and conditions stated herein, to have consented and authorized the Organiser to disclose their particulars to the third-party service providers engaged by the Organiser, if any for purposes of the Campaign.
9. By participating in this Campaign, Eligible Customers agree and consent to allow his/her personal data being collected, processed, and used by Prasarana in accordance with the Organiser's Privacy Notice, which may be viewed on www.myrapid.com.my (the "Organiser Privacy Notice"). Eligible Customers are welcome to seek clarification from the Organiser should any of the Terms and Conditions be not fully understood.
10. The Organiser reserves the right to cancel, terminate or suspend the Campaign without prior notice. For the avoidance of doubt, any cancellation, termination, or suspension by the Organiser of the Campaign shall not entitle the customers to any claim or compensation against the Organiser and employees for all losses or damages suffered or incurred by the Eligible Customers as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
11. Any terms and condition applicable to this Campaign which is illegal, prohibited, or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition, or unenforceability without invalidating or vitiating the remain provisions.
12. This Terms and Conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the Campaign shall be referred to the exclusive jurisdiction of Malaysian Courts.

For more information and inquiries, please email us at suggest@rapidkl.com.my or contact us at +603 - 7885 2585 on Monday to Sunday, from 6:00 am to 12:00 am.