




FREQUENTLY ASKED QUESTIONS (FAQ) FOR BUS SERVICE TO MOTOGP AT SEPANG INTERNATIONAL CIRCUIT

NO.	QUESTIONS	ANSWER
1.	<i>What is the bus service to MotoGP at Sepang International Circuit?</i>	<i>It is a Rapid KL bus service to Sepang International Circuit (SIC) in conjunction with the prestigious sporting event, Petronas Grand Prix of Malaysia 2024 on 1 to 3 November 2024.</i>
2.	<i>When is this service available?</i>	<i>From 1 - 3 November 2024.</i>
3.	<i>Where can I purchase the bus ticket?</i>	<p><i>Tickets can be purchased from the following locations:</i></p> <ul style="list-style-type: none"> • <i>Via online at shop.myrapid.com.my</i> • <i>LRT ticket counters at KLCC, KL Sentral, Masjid Jamek and Pasar Seni: From 15 October to 03 November 2024 6:00 am until 9:00 pm</i> <i>On 3 November 2024 6:00 am until 12:00 pm</i> • <i>MyRapid Concession Card Counter at Pasar Seni: From 15 October to 02 November 2024 Monday to Saturday only 9:00 am until 4:00 pm</i> • <i>Counter 6, Level 1 Gateway@KLIA 2 Transportation Hub: From 01 November to 03 November 2024 Friday, Saturday, and Sunday 7:30 am until 12:45 pm</i> • <i>Bus pick-up point at KLCC, Pasar Seni & KLIA2: From 01 November to 03 November 2024 7:00 am until 1:00 pm</i>

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4.	Where can I get more info on this bus services?	<p>Kindly visit any of Rapid KL social media channels listed below -</p> <ul style="list-style-type: none"> • Website : www.myrapid.com.my • Facebook : myrapid • Instagram : myrapidkl • Twitter : AskRapidKL
5.	Where is the pick-up or drop off points for passengers?	<p>The locations to pick up or drop off passengers are as follows:</p> <ol style="list-style-type: none"> 1. Pasar Seni: Passenger pickup/drop-off area at Entrance B, MRT Pasar Seni Station. 2. KLCC: Bus Stop in front of KLCC/ Petronas Twin Towers. 3. KLIA 2: Bus Hub Level 1, Bay A3 (In Front of DOOR 1)
6.	What is the frequency of this service?	Every 30 minutes (depending on traffic conditions).
7.	Do I need to choose my travel time when I purchase the ticket?	<p>You can only use the service as per the timing stated below:</p> <ul style="list-style-type: none"> • From Pasar Seni, KLCC & KLIA 2 to SIC: 7:00 am – 1:00 pm • From SIC to KL Sentral, KLCC & KLIA 2: 4:00 pm – 7:00 pm

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8.	How much is the ticket price?	<p>The ticket prices are as follows:</p> <table border="1" data-bbox="846 437 2128 638"> <thead> <tr> <th data-bbox="846 437 1274 486">Pick-up / drop-off points</th> <th data-bbox="1274 437 1702 486">One way</th> <th data-bbox="1702 437 2128 486">Two ways</th> </tr> </thead> <tbody> <tr> <td data-bbox="846 486 1274 536">Pasar Seni</td> <td data-bbox="1274 486 1702 536" rowspan="2">RM20</td> <td data-bbox="1702 486 2128 536" rowspan="2">RM35</td> </tr> <tr> <td data-bbox="846 536 1274 585">KLCC</td> </tr> <tr> <td data-bbox="846 585 1274 635">KLIA 2</td> <td data-bbox="1274 585 1702 635">RM12</td> <td data-bbox="1702 585 2128 635">-</td> </tr> </tbody> </table>			Pick-up / drop-off points	One way	Two ways	Pasar Seni	RM20	RM35	KLCC	KLIA 2	RM12	-
Pick-up / drop-off points	One way	Two ways												
Pasar Seni	RM20	RM35												
KLCC														
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9.	Ticket Sample	Single journey ticket from KLCC / Pasar Seni to SIC												
		Return journey ticket from KLCC / Pasar Seni to SIC												
		Single journey ticket from KLIA 2 to SIC												

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NO.	QUESTIONS	ANSWER
10.	<i>If I purchase a return/ two-way ticket, can I use one for Saturday and the other on Sunday?</i>	<i>No, you can't as the ticket validity is for the same day and according to the destination stated on the ticket only.</i>
11.	When and where can I redeem my online ticket purchase?	<p>Online ticket purchase can be redeemed at:</p> <ul style="list-style-type: none"> • LRT Station Pasar Seni • LRT Station Masjid Jamek • LRT Station KLCC • LRT Station KL Sentral <p>From: 15 October - 02 November 2024 : 6:00 am – 9:00 pm On 03 November 2024 : 6:00 am – 12:00 pm</p> <p>Redeemed at Pick-up and drop-off location:</p> <ul style="list-style-type: none"> • Pasar Seni: Concession Card Counter, Entrance B, MRT Pasar Seni Station • KLCC : Bus Stop in front of KLCC/ Petronas Twin Towers • KLIA 2 : Counter 6, Level 1 Gateway@KLIA 2 Transportation Hub <p>From: 01 – 03 November 2024 : 7:00 am - 1:00 pm</p>

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12.	<i>What is the pick-up and return timing for this bus service?</i>	<ul style="list-style-type: none"><i>Pick-up timing (from Pasar Seni, KLCC dan KLIA2):</i> First bus will depart at 7:00 am (Friday, Saturday, and Sunday) Last bus will depart at 1:00 pm (Friday, Saturday, and Sunday)<i>Return timing (from SIC):</i> First bus will depart at 4:00 pm (Friday, Saturday, and Sunday) Last bus will depart at 7:00 pm (Friday, Saturday, and Sunday)