

**GIFT WITH PURCHASE (GWP) CAMPAIGN – ONLINE PURCHASE MYCITY 2-DAY PASS
UNLIMITED RIDES THROUGH MYRAPID PULSE
2 - 30 September 2024**

TERMS & CONDITIONS

Organiser and Eligibility:

1. The "Gift With Purchase (GWP)" campaign is organized by Prasarana Malaysia Berhad [Company No. 467220-U] ("Organiser") and is open to all customers who purchase a MyCity 2-Day Pass Unlimited Rides ("MCP2") from 2 - 30 September 2024 through MyRapid Shop. Eligible customers are entitled to redeem one (1) Rapid KL tote bag.
2. The free tote bag is limited to 400 units on a first-come, first-served basis, with one (1) redemption per user.

Campaign and Redemption Period:

1. The campaign period runs from **2 - 30 September 2024 ("Campaign Period")**.
2. The redemption period for the Rapid KL tote bag is from **2 - 30 September 2024 ("Redemption Period")**.
3. During the campaign period, each customer is limited to redeeming one (1) Rapid KL tote bag per purchase of a MyCity 2-Day Pass, subject to availability.
4. The Organiser reserves the right to amend the campaign and redemption periods at any time without prior notice.

Campaign Mechanics:

1. To participate in the Gift with Purchase (GWP) Campaign, customers **MUST** comply with the following:
 - a. The campaign is open to all the Organiser's customers, referred to as "Eligible Customers."
 - b. Eligible Customers must purchase a MyCity 2-Day Pass via the MyRapid PULSE online platform from 2 - 30 September 2024.
2. Eligible Customers must proceed to one of the selected Customer Service Offices (KL Sentral LRT Station, East Wing, or Muzium Negara MRT Station, Counter A) during operating hours (6:30 AM - 2:30 PM, 3:30 PM - 10:30 PM) to redeem the tote bag by presenting the QR code received after purchase, along with their MyKad/Passport for verification within the Redemption Period.

Redeem the tote bag at the following locations:

- a. KL Sentral LRT Station (East Wing)**
 - b. Muzium Negara MRT Station (Counter A)**
3. Limit one (1) Gift with Purchase (GWP) per user.
4. The Rapid KL tote bag is non-exchangeable, non-returnable, and cannot be redeemed for cash or any other compensation.

Terms & Conditions:

1. You must be an Eligible Customer to participate in the campaign and redeem the tote bag.
2. The following individuals are not eligible to participate in this campaign:
 - a. Employees of the Organiser and its affiliates, including subsidiaries, associated and related companies, and their immediate family members (children, parents, siblings, and spouses).
 - b. Contractors, vendors, suppliers, service providers, representatives, employees, agents, partners, and sponsors of the campaign, as well as their immediate family members.
3. The campaign period is from **2 - 30 September 2024**.
4. Eligible Customers must purchase the MyCity 2-Day Pass during the Campaign Period via MyRapid PULSE.
5. The Organiser reserves the right to disqualify any Eligible Customer from receiving the tote bag if:
 - a. The purchase was not made within the Campaign Period.
 - b. The tote bags have been fully redeemed.
 - c. The customer loses the purchase receipt or email confirmation.
 - d. Required documents are not provided during redemption for verification.
 - e. The information on the purchase receipt does not match the MyKad/MyTentera details during redemption.
 - f. The customer is suspected of committing any misconduct, fraud, or other wrongful acts.
 - g. The customer falls under the ineligible category outlined above.
6. The tote bag is non-transferable and cannot be exchanged for cash, credit, or any other form of compensation.
7. If the tote bag is lost, damaged, or faulty, no refunds, replacements, or appeals will be entertained.

8. Customers are not permitted to dispute or make any public complaints regarding the campaign. The Organiser reserves the right to determine eligibility without disclosing the method used.
9. The Organiser reserves the right to disqualify any participants who do not comply with these Terms & Conditions or are suspected of tampering with the campaign.
10. The Organiser may modify, delete, or add to these Terms & Conditions without prior notice.
11. These Terms & Conditions supersede any inconsistent terms in other promotional materials related to the campaign.
12. The Organiser's decision on all campaign-related matters is final, binding, and conclusive. No further correspondence will be entertained.
13. By participating in the campaign, customers agree to be bound by these Terms & Conditions and consent to the Organiser disclosing their information to third-party service providers for campaign-related purposes.
14. The Organiser warrants that any personal data shared with third-party service providers will only include names, addresses, emails, and telephone numbers for campaign purposes.
15. By participating, customers agree to the Organiser's Privacy Notice, which can be viewed at www.myrapid.com.my.
16. The Organiser reserves the right to cancel, terminate, or suspend the campaign without prior notice. Any such actions will not entitle customers to claims or compensation against the Organiser.
17. If any terms in this agreement are found to be illegal, void, or unenforceable, the remaining provisions will remain in full force.
18. These Terms & Conditions are governed by the laws of Malaysia, and any disputes will be subject to the exclusive jurisdiction of Malaysian courts.

General:

1. These Terms & Conditions shall be governed by the laws of Malaysia.
2. The Organiser's rights and privileges under this agreement are irrevocable and not subject to rescission, restraint, or injunction.
3. If any terms hereunder are found to be invalid, illegal, or unenforceable, the remaining Terms & Conditions will remain in force.
4. The English language version of these Terms & Conditions shall prevail in the event of any inconsistencies with translations into other languages.