

TERMS AND CONDITIONS – RIDE OFF-PEAK & WIN

Campaign Period: 2 September 2024 – 28 February 2025

A. Organiser and Eligibility

The Campaign is organised by **Prasarana Malaysia Berhad [Company No.: 199801011092 (467220-U)] (“Organiser”)**. It is open to all registered Touch ‘n Go users and users of Rapid KL products/passes activated on Touch ‘n Go or MyKad with Touch ‘n Go, such as My50, MyCity Pass, OKU Smile, MyTourist Pass and Concession Card (“**Participants**”), who register and submit their personal details and Touch ‘n Go MFG serial number via the campaign QR code or Rapid KL website, and use Rapid KL rail services (such as LRT, MRT or Monorail) during off-peak hours on weekdays (Mondays to Fridays, from 9:00 am to 4:59 pm), and all day on weekends (Saturdays and Sundays) and Public Holidays (“**Eligible Entrants**”) within the Campaign Period from 2 September 2024 to 28 February 2025 (“**Campaign Period**”).

The QR code is available on promotional posters at any Rapid KL Customer Service Offices at rail stations or on Rapid KL social media, or by visiting the MyRapid website (<https://myrapid.com.my/rideandwin24/>) to access the registration form (“**Participation Registration**”).

Subject to the applicable Terms and Conditions of the Campaign, Eligible Entrants will be automatically entered into the Campaign and will stand a chance to win prizes.

B. Campaign Period

1. The Campaign will commence on **2 September 2024 at “9:00 AM” and will end on 28 February 2025 at “4:59 PM” (“Campaign Period”)**.
2. The Organiser reserves the absolute right to cancel, suspend, postpone, change, or extend the Campaign Period at any time without prior notice.
3. All Participants who register their participation outside the Campaign Period shall be disqualified. In this respect, Participants who register their participation before the commencement or after the conclusion of the Campaign Period shall be disqualified and ineligible for prizes.
4. All Participants who ride on Rapid KL LRT, MRT, or Monorail before or after the Campaign Period will not be counted and shall be disqualified and ineligible for prizes.
5. Eligible Entrants must frequently travel during off-peak period to increase their chances of winning prizes and achieving the highest accumulated off-peak travel, both monthly and overall.
6. The Organiser reserves the absolute right to amend the Campaign Period at any given time without prior notice.

C. Campaign Eligibility

1. To participate in the Campaign, Participants **MUST** comply with the following, subject to the applicable Terms and Conditions of the Campaign:
 - a) This Campaign is open to all registered Touch ‘n Go users and users of Rapid KL products/passes embedded with the Touch ‘n Go card, such as My50, MyCity Pass, OKU Smile, MyTourist Pass and Concession Card.
 - b) Participants **must register and submit their personal details and Touch ‘n Go MFG serial number** via the Campaign QR code available on promotional posters at any Rapid KL Customer Service Offices at rail stations or on Rapid KL social media, or by visiting the MyRapid website to access the registration form.

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- c) Upon registration, Participants, hereinafter referred to as “Eligible Entrants”, are required to use the same registered Touch ‘n Go card or MyKad embedded with Touch ‘n Go when riding on Rapid KL rails during the off-peak period.
 - d) The off-peak period is on weekdays (Mondays to Fridays, from 9:00 am to 4:59 pm), and anytime on weekends/public holidays. Only one (1) registration per card per Participant is allowed throughout the Campaign Period.
 - e) Eligible Entrants are entitled to receive double chances for off-peak riding on weekends/public holidays.
 - f) Eligible Entrants must tap in and tap out for a trip to be considered complete and counted.
 - g) Eligible Entrants must frequently travel off-peak travel during off-peak period to increase their chances of winning prizes and achieving the highest accumulated off-peak travel, both monthly and overall.
 - h) Any rides on Rapid KL rail services by using the Rapid KL single journey token, concession token, KL Travel Pass, Keluarga Malaysia Pass, Smart 7/Smart 30, and MyRapid Jr, or any other product/passes not listed in section C, item 1 (a), will not be eligible or counted.
 - i) The Organiser reserves the absolute right to amend the Campaign Eligibility at any given time without prior notice.
2. Eligible Entrants must ensure that all the details provided to the Organiser are correct and complete. Any incorrect or incomplete information may lead to disqualification.
 3. Only one (1) registration per registered Touch ‘n Go card/MyKad embedded with Touch ‘n Go per Eligible Entrant is allowed and will be considered as a valid entry in the Campaign throughout the Campaign Period.
 4. The following groups of **persons shall not be eligible** to participate in this Campaign:
 - a) Permanent, temporary, and/or contract Employees of the Organiser (including its associated and related companies) and its related corporations (Ministry of Finance and Ministry of Transport) and their immediate family members (children, parents, brothers, and sisters, including spouses); and/or
 - b) Representatives, employees, servants and/or agents and/or partners and/or sponsors for the Campaign and/or service providers of the Organiser (including its affiliated and related companies, if applicable), and their immediate family members (children, parents, brothers, and sisters, including spouses).
 - c) Rapid KL users who ride on Rapid KL rail services using the Rapid KL single journey token, concession token, KL Travel Pass, Keluarga Malaysia Pass, Smart 7/Smart 30, and MyRapid Jr, or any other product/passes not listed in section C, item 1 (a).
 5. The Organiser reserves the right to **reject or disqualify an Eligible Entrant from participating in the Campaign and/or from winning the Prizes**, due to the followings:
 - a) Registration of participation was not made within the Campaign period,
 - b) Off-peak rides were not made during the designated off-peak period or within the Campaign Period,

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- c) Eligible Entrant does not tap in and tap out for a trip to be considered complete and counted.
- d) The information provided is incorrect, mismatched, or incomplete during registration.
- e) Eligible Entrant use an ineligible Touch 'n Go card or Rapid KL product/passes for off-peak rides.
- f) The Eligible Entrant has committed or is suspected of committing any misconduct, fraudulent, or wrongful acts.
- g) The Campaign has ended.
- h) The Eligible Entrant does not fall under the definition of Item (1) under Campaign Eligibility section.

D. Prizes

1. Eligible Entrants with the highest accumulated frequency of off-peak rides on Rapid KL rail services (“Winner”) will win the prizes (“Prize”) as detailed below:

Prize Category	No. of Winners	Prize
Grand Prize	1 pax only	RM600 Touch 'n Go eWallet credit.
Monthly Prize - First Prize	1 pax/month x 6 months	RM100 Touch 'n Go eWallet credit.
Monthly Prizes - Consolation Prizes	200 pax/month x 6 months	RM20 Touch 'n Go eWallet credit.

2. Monthly Winners (for the First Prize and Consolation Prizes) will be announced by the 3rd week of the subsequent month via Rapid KL’s social media.
3. The Grand Prize Winner will be announced after the Campaign Period has ended, not later than 31 March 2025.
4. The value of the eWallet is in denominations of Ringgit Malaysia (RM) and is provided in the form of eWallet Reload PIN credit.
5. The eWallet credit is only valid for ninety (90) days upon receiving the credit and it is not extendable or reinstatable.
6. The Prizes are not transferable or exchangeable for cash, credit, or any kind and are subject to such terms and conditions as the Organiser may impose.
7. If, for any reason whatsoever, the Winner does not claim or redeem the Prize within the stipulated time set by the Organiser, the Prize will be forfeited, and neither the Winner nor any party claiming through the Winner shall be entitled to claim the Prize in any form whatsoever from the Organiser.
8. If the Winner has redeemed the Prizes and they are lost, spoiled, damaged, broken, faulty, or unreadable; no refund, reimbursements, or appeals will be entertained.
9. The Organiser reserves the right to amend and change the Campaign’s terms, date, duration, winning mechanics and/or Prizes at its sole and absolute discretion, without having to assign any reason whatsoever.

E. General

1. By participating in this Campaign, Eligible Entrants are deemed:
 - a) to have read, understood, and agreed to be bound by the terms and conditions stated herein (“Terms and Conditions”).
 - b) to have consented to Organiser to collect, record, hold, store, use and disclose their personal information for advertising, publicity, marketing, and

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- communications purposes which are necessary or related to the participation in this Campaign.
- c) to have released Organiser from any liability, losses, damages, and any kind of claims and actions in relation to this Campaign, including but not limited to those resulting from the acceptance, possession, use or misuse of the products, passes, cards, or prizes.
 - d) to have agreed that their photos or video clips may be used for current or future advertising and/or publicity in relation to this Campaign without any claim for payment nor compensation.
2. The Organiser's Eligible Entrants shall not dispute nor make any oral or written complaints, public announcements, or statements on the same whether during or after the Campaign Period. The Organiser reserves the right to not disclose the method on determination of the Winner.
 3. All rights and privileges herein granted to the Organiser are irrevocable and not subjected to rescission, restraint, or injunction under any and all circumstances. Under no circumstances shall the Eligible Entrants have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Campaign, the production, distribution, exhibition and/or exploitation of the Campaign and/or any product based on and/or derived from the Campaign.
 4. The Organiser is entitled to, at its discretion, disqualify/reject any Eligible Entrants who do not comply with the Terms and Conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign. Tampering shall include fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
 5. The Organiser reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
 6. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
 7. The Organiser's decision on all matters relating to the Campaign shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute the same shall be entertained in any event.
 8. By participating in the Campaign, the Eligible Entrants are deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein, to have consented and authorized the Organiser to disclose their particulars to the third-party service providers engaged by the Organiser, if any for purposes of the Campaign.
 9. The Organiser warrants that the disclosure of such particulars to any third-party service providers shall be limited to the Eligible Entrants' names, addresses, emails and telephone numbers and shall be used only in relation to and for purposes of the Campaign.
 10. By participating in this Campaign, Eligible Entrants agree and consent to allow his/her personal data being collected, processed, and used by Prasarana in

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accordance with the Organiser's Privacy Notice, which may be viewed on www.myrapid.com.my (the "Organiser Privacy Notice"). Eligible Entrants are welcome to seek clarification from the Organiser should any of the Terms and Conditions be not fully understood.

11. The Organiser reserves the right to cancel, terminate or suspend the Campaign without prior notice. For the avoidance of doubt, any cancellation, termination, or suspension by the Organiser of the Campaign shall not entitle the Eligible Entrants to any claim or compensation against the Organiser and employees for any and all losses or damages suffered or incurred by the Eligible Entrants as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
12. Any terms and condition applicable to this Campaign which is illegal, prohibited, or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition, or unenforceability without invalidating or vitiating the remain provisions.
13. This Terms and Conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the Campaign shall be referred to the exclusive jurisdiction of Malaysian Courts.

For more information and inquiries, please email us at suggest@rapidkl.com.my or contact us at +603 - 7885 2585 on Mondays to Sundays, from 6:00 am to 12:00 am.

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