

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

A. Organiser and Eligibility

The Contest is organised by **Prasarana Malaysia Berhad [Registration No.: 199801011092 (467220-U)] (“Organiser”)** and is open to all Rapid KL customers who submit their participation via social media platform (Instagram, TikTok or Facebook) and register their personal details in the QR code provided between 16 August 2024 until 31 August 2024 (“**Eligible Entrants**”).

Subject to the applicable terms and conditions of the Contest, Eligible Entrants will automatically be eligible to participate in the Contest and stand a chance to win Rapid KL’s limited-edition giveaways.

B. Contest Period

1. The Contest will begin on **16 August 2024** at “**00:00**” and will end on **31 August 2024** at “**23:59**” (“**Contest Period**”).
2. The Organiser shall reserve its absolute right to cancel, suspend, postpone, change or extend the Contest Period at any time without prior notice.
3. All entries received outside the Contest Period will be disqualified. Entries submitted before the commencement or after the end of of the Contest Period will be ineligible for prize consideration.
4. The selected winners will be announced via social media/e-mail and/or direct message.

C. Contest Mechanics

1. To participate in the Contest, Eligible Entrants must meet the following requirements, in line with the Contest’s terms and conditions:
 - (a) Eligible Entrants **MUST** travel to all **six (6) designated locations** using RapidKL train and bus. Eligible Entrants are optional to enter the paid areas of the six designated locations. A visit to the location itself is sufficient.
 - (b) Eligible Entrants **MUST** showcase the use of either a **My50** or **MyCity Pass** in their video. Additionally, they **MUST** include footage of **RapidKL buses or trains** en route to the designated locations.
 - (c) Eligible Entrants **MUST** produce a creative and engaging video featuring all six designated locations in one video.
 - (d) The video **MUST** be uploaded to **Instagram, TikTok or Facebook** using the hashtag **#KotarayaHunter #RapidKL** and tagging the **official Rapid KL page**.
 - (e) Eligible Entrants **MUST** then submit their personal details through the provided QR code.

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

- (f) Eligible Entrants **MUST** maintain a **public** social media account setting throughout the Contest Period.
- (g) Eligible Entrants may post their videos on any time within the Contest Period.

D. Prizes

1. The top 31 Eligible Entrants who submit the most creative videos or achieve the highest reach ("Winners") will each receive limited-edition giveaways (Prizes) as detailed below:

No. of Winner	Prize
31 pax	1. Rapid KL Limited Edition Tumbler 2. RapidKL Putrajaya Line Limited Edition Touch 'n Go Card 3. Rapid KL Sticky Notepad 4. Rapid KL Non-woven Bag

2. The Prizes can be redeemed on **7, 8 and 9 September 2024** ("Redemption Period").
3. Winners will be contacted by the Organiser and will be required to complete an online form to provide their personal details.
4. Winners must visit the **LRT KL Sentral (East Wing) Customer Service Office** during the designated Redemption Period to claim their Prizes by presenting their MyKad/ MyTentera (for Malaysian) or Passport/ MyPR (for Non-Malaysian) for verification purposes.

Note: LRT KL Sentral (East Wing) Customer Service Office is operating from 6:30 am to 2:30 pm and 3:30 pm to 10:30 pm.

5. The Organiser reserves the right at its absolute discretion to vary, delete or add the Contest's terms, winning mechanics and/ or Prizes without any prior notice.

E. Terms and Conditions of Contest

1. By participating in this Contest, Eligible Entrants are deemed:
 - (a) to have read, understood, and agreed to be bound by the terms and conditions stated herein ("Terms and Conditions").
 - (b) to have consented to Organiser to collect, record, hold, store, use and disclose their personal information for advertising, publicity, marketing, and communications purposes which are necessary or related to the participation in this Contest.
 - (c) to have agreed that their photos or video clips may be used for current or future advertising and/or publicity in relation to this Contest without any claim for payment nor compensation.

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

2. The following group of **persons shall not be eligible** to participate in this Contest:
 - (a) Employees of the Organiser and its affiliates (including but not limited to its subsidiaries, associated and affiliated companies, and related corporations) and their immediate family members (children, parents, brothers, sisters, and spouses); and/or
 - (b) All contractors, vendors, suppliers, service providers, representatives, employees, servants, agents, partners and sponsors for the Contest appointed by the Organiser (including its affiliated and related companies, if applicable), and their immediate family members (children, parents, brothers, sisters, and spouses).
3. If requested by the Organiser, Winners must sign a written statement and produce relevant documents, as may be necessary, confirming their eligibility and/or entry into the Contest.
4. This Contest will run during the Contest Period, and all entries must be received by the Organiser within the Contest Period. The Organiser accepts no responsibility for any entries that are incomplete, illegible, corrupted or fail to reach the Organiser before the Contest Period ends, for any reason whatsoever.
5. The Organiser reserves the right to verify the validity of any entry. The Organiser may, in its sole discretion, disqualify any entry, and prohibit further participation in this Contest, any person who tampers with or benefits from any tampering with the entry process or with the operation of the Contest and reserves the right to disqualify any entry which is not submitted in accordance with these terms and conditions.
6. The submissions must not contain, as determined by the Organiser, in its sole discretion, any content that:
 - (a) is sexually explicit or suggestive;
 - (b) is unnecessarily violent or derogatory towards any ethnic, racial, gender, religious, professional or age group; or is profane;
 - (c) promotes alcohol, illegal drugs, tobacco, firearms/weapons (or the use of any of the foregoing);
 - (d) promotes any activities that may appear unsafe or dangerous;
 - (e) promotes any particular political agenda or message;
 - (f) is obscene or offensive;
 - (g) appears to duplicate any other submitted submission/content.
 - (h) contains copyrighted materials, trademarks, names or logos owned by others;
 - (i) communicates messages inconsistent with the positive images and/or goodwill to which Organiser wishes to associate; and/or
 - (j) violates any law.
7. Any submissions that do not comply with any of the terms and conditions of the Contest or otherwise contain prohibited, or inappropriate content shall be unacceptable, and shall at the Organiser's sole and absolute discretion, be disqualified and not be published.

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

8. The Prize are non-transferable, non-refundable, and non-exchangeable for cash. The organiser reserves the right to substitute the Prize with items of equivalent value at any time without prior notice.
9. If for any reason whatsoever a winner does not claim the Prize at the time stipulated by the Organiser, then the Prize will be forfeited, and thereafter, no Winner or any party claiming through the Winner shall be entitled to claim the Prize in any form whatsoever from the Organiser.
10. Entry and participation in the Contest shall be deemed an unconditional acceptance by the Eligible Entrants of the Terms and Conditions of the Contest and the PDPA Notice.
11. Winners shall collect their Prize at KL Sentral Customer Service Office, on a date which will be advised by the Organiser. A representative may, with written authorisation from the Winners, be allowed to collect the Prize on the Winners' behalf ("Representative"). Winners or their Representatives shall be required to produce valid proof of identity and any other document(s) in the form and manner advised by Organiser, if so required, at the time of Prize collection.
12. Winner may be disqualified, and his/her Prize will be forfeited, and Organiser shall have the discretion to select and announce another Eligible Entrant as the Winner in the event of any of the following:
 - (a) Winner cannot be reached after reasonable efforts has been made during seven (7) business days from the day of the announcement;
 - (b) Winner is found to be ineligible;
 - (c) Winner's announcement and/or Prize notification (made by the Organiser via any reasonable means of communication as deemed fit by the organizer based on the details furnished during the Contest entry), is returned as undelivered or not responded to by the Winner. In such circumstances, the Organiser shall not be held liable in the event of non-receipt or delayed delivery of any notifications to the Winner; or
 - (d) Winner does not comply with any of the Terms and Conditions of the Contest.
 - (e) The Winner's prize will be forfeited in the event the prize is not redeemed within the time frame given in the redemption voucher.
13. The decision of the Organiser in relation to every aspect of the Contest including but not limited to the Prize and Winners shall be deemed final, conclusive and binding. No complaints or appeals in any or all means will be entertained. The Eligible Entrants shall not dispute nor make any oral or written complaints, public announcements or statements on the same whether during or after the Contest Period.
14. The Organiser reserves the right to not release the method on how all the entries are being judged.
15. The Eligible Entrants forever waive, release and discharge the Organiser, its agencies, sponsors and representatives from and against, any and all liabilities, costs, loss, damages or expenses which the Eligible Entrants or any party claiming through the Eligible Entrants may have, arising out of acceptance of any Prize or participation in the Contest including (but not limited to) personal injury and damage

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

- to property and whether or not direct, consequential or foreseeable. The Eligible Entrants shall indemnify the Organiser, its affiliates, agent and sponsors from and against all liability, cost, loss or expenses suffered thereby as a result of the Eligible Entrant's breach of the Terms and Conditions and/or the rules and regulations of the Contest.
16. All costs incurred by the Eligible Entrants in relation to or pursuant to the Contest including without limitation postal charges or Internet Service Provider (ISP) charges (if applicable), all transport costs, communication charges, accommodation, meal costs and other related costs incurred by the Eligible Entrants as a result of and/or pursuant to their participation in the Contest shall be solely borne by the Eligible Entrants. The Organiser shall not be under any obligation to reimburse the Eligible Entrants for any of such costs and expenses incurred by the Eligible Entrants.
 17. The Eligible Entrants acknowledges that their participation in the Contest shall be at their own risks. The Organiser, its agents, sponsors, representatives, affiliates and their respective directors, officers and employees, agents and assigns shall not be liable to any Eligible Entrants in respect of any failure to win a Prize in the Contest, defective Prize or misuse of Prize or any other loss, damages, costs, expenses, claims, liabilities, injury, death, accidents suffered by the Eligible Entrants during the Contest or arising out of or in connection with the Contest, the participation by the Eligible Entrants in the Contest and/or the Prize awarded.
 18. The Organiser shall not be responsible or liable for:
 - (a) any problem, loss or damage of whatsoever nature suffered by the Eligible Entrants or any party due to any delay and/or failure in receiving and sending a Contest entry as a result of any network, communication, ISP or system error, interruption and/or failure experienced by the Organiser or the Eligible Entrants' telecommunication service provider and/or resulting from participation or the downloading of any materials in the Contest. In the event of such error, interruption and/or failure, the Organiser shall not be responsible or liable for any failure encountered by any Eligible Entrants to participate in the Contest or any failure encountered by the Organiser in fulfilling its obligations hereunder; and
 - (b) any error (including error in the notification of the Winners), omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration of, or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside the Organiser's control.

F. Data Protection

- (a) By participating in this Contest, Eligible Entrants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Organiser (including but not limited to its subsidiaries, associated and affiliated companies, and related corporations) in accordance with the Personal Data Protection Act 2010 ("PDPA Notice") which can be accessed at <https://myrapid.com.my/pdpa/>. In addition, and without prejudice to

TERMS AND CONDITIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

the terms in the PDPA Form, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Organiser for: i) the purposes of the Contest; and ii) marketing and promotional activities conducted by Organiser, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Organiser in relation to the Contest.

- (b) The Organiser shall take reasonable precautions to keep the Eligible Entrant's personal data secure. Please note, however, that the Organiser may release the Eligible Entrant's personal data if required to do so by law, or by search warrant, subpoena or court order.

G. General

- (a) The Terms and Conditions of the Contest shall be governed, construed and interpreted in accordance with the laws of Malaysia.
- (b) The Organiser, its agents, sponsors and representatives shall not be liable to perform any of their obligations in respect of the Contest and the Terms and Conditions, rules and regulations in respect of the Contest where they are unable to do so as a result of circumstances beyond its control and shall not be liable to compensate the Eligible Entrants in any manner whatsoever.
- (c) All rights and privileges herein granted to the Organiser are irrevocable and not subjected to rescission, restraint or injunction under any and all circumstances. Under no circumstances shall the Eligible Entrants have the right to injunctive relief or to restrain or otherwise interfere with the organisation of the Contest, the production, distribution, exhibition and/or exploitation of the Contest and/or any product based on and/or derived from the Contest.
- (d) The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Contest.
- (e) The main language of the Terms and Conditions shall be the English language. Any translation to any language other than English shall be for convenience only. In the event of any inconsistency between this English language and any other languages, the English language version shall prevail and govern in all respects.

For more information and inquiries, please email us at suggest@rapidkl.com.my or contact us at +603 - 7885 2585 on Mondays to Sundays, from 6:00 am to 12:00 am.

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