

FREQUENTLY ASKED QUESTIONS – KOTARAYA HUNTER

Campaign Period: 16 August 2024 – 31 August 2024

No.	Question	Answer
1	What is Kotaraya Hunter?	<p>Kotaraya Hunter is a campaign that encourages people to explore and uncover the rich tapestry of Malaysia's heritage.</p> <p>This edition of Kotaraya Hunter spotlights six (6) historical and cultural landmarks, each with a significant connection to our nation's independence and are conveniently accessible via Rapid KL services.</p> <p>Participants are invited to create creative videos showcasing their journeys and share on their social media with hashtag #KotarayaHunter #RapidKL and tag @myrapidkl to stand a chance to win exciting prizes.</p>
2	When is the Kotaraya Hunter Campaign Period?	Kotaraya Hunter will begin on 16 August 2024 at “00:00” and will end on 31 August 2024 at “23:59”
3	Who is eligible for the Kotaraya Hunter Campaign?	All Rapid KL customers can participate in the Kotaraya Hunter campaign. (Open to both Malaysian and non-Malaysians).
4	How do I join the Kotaraya Hunter campaign?	<p>To participate, follow these steps:</p> <ol style="list-style-type: none"> i. Visit all six (6) designated locations using Rapid KL train and bus. ii. Create a creative video showcasing your journey, including the use of My50 or MyCity Pass as well as Rapid KL trains and buses. iii. Upload your video to either one of Instagram, TikTok, Facebook, or X with the hashtag #KotarayaHunter #RapidKL and tag @myrapidkl. iv. Ensure your social media account is public. v. Submit your video link through the provided QR code.
5	Do I need to visit all six (6) designated locations to participate?	Yes, visiting all six (6) designated locations is a requirement to participate in the Kotaraya Hunter campaign.

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6	Is there any order as to which location I should go to first and so forth?	No, you can visit the locations in any order that suits your preference.
7	Do I need to enter the paid areas of the designated locations?	No, entering the paid areas of the designated locations is optional. Simply visiting the location is sufficient.
8	What are the video requirements?	Participants must showcase the use of either a My50 or MyCity Pass in their video. Additionally, they must include footage of RapidKL buses or trains en route to the designated locations.
9	Which social media platform can I submit my video?	Participants may upload their videos on either one of Instagram, TikTok and Facebook.
10	Can I participate if I don't have a social media account?	Unfortunately, participation in the Kotaraya Hunter campaign requires a social media account to upload your video.
11	How do I know the winners of this Kotaraya Hunter Campaign?	Winners will be announced on our Rapid KL official social media accounts, and/or will be notified via email or mobile number.
12	How will the winners be selected?	Winners will be selected based on their creativity, engagement and overall impact of their videos. The organiser will evaluate all submissions.
13	What are the prizes?	The winners will receive Rapid KL's limited edition giveaway items.
14	How can the winners claim their prizes?	The prizes can be redeemed on 7,8 and 9 September 2024 at LRT KL Sentral (East Wing) Customer Service Office.
15	Can I participate as a group?	While there is no restriction on collaborating with friends or family, only one entry per person is allowed.