

## MYCITY PASS (MCP) TERMS & CONDITIONS

- Customer(s) must be a Malaysian citizen with a valid MyKad or MyTentera, to be eligible to purchase MyCity Pass.
- Types and Price of MyCity Pass:

First time purchase		Purchase with customer's own Touch 'n Go card/MyKad/MyTentera or Renewal of Pass	
MyCity 1-Day Pass	MyCity 3-Day Pass	MyCity 1-Day Pass	MyCity 3-Day Pass
RM 15.00	RM 25.00	RM 5.00	RM 15.00

- MyCity 1-Day pass (MCP1):** First time purchase: RM15.00 **inclusive** of RM5.00 product price, RM5.00 purse value in the Touch 'n Go card and RM5.00 card price. Valid for 1 day.
- MyCity 3-Day pass (MCP3):** First time purchase: RM25.00 **inclusive** of RM15.00 product price, RM5.00 purse value in the Touch 'n Go card and RM5.00 card price. Valid for 3 days.
- MyCity Pass is a one-day (MCP1) and three-day (MCP3) that offers unlimited rides on the LRT, MRT, Monorail, BRT, Rapid KL's bus and MRT feeder bus services in Klang Valley only and the pass will be encoded in your Touch 'n Go card.
- Minimum RM5.00 purse value is required to use MCP1 and MCP3 at all Rapid KL LRT, MRT, Monorail, BRT, Rapid KL bus and MRT feeder bus services network.
- MyCity Pass is based on day-cycle count, and you can purchase the pass at any time of the month.
- Customer(s) may purchase the MyCity Pass at Customer Service Offices and/ or selected Bus Hubs as below:
  - Rapid KL Customer Service Offices** – LRT, MRT, Monorail and BRT
  - Rapid KL Bus Hubs** - Chow Kit, KLCC, Pasar Seni, Sri Nilam, Puchong Utama, Pearl Point, Sunway Pyramid, Greenwood and Seksyen 2 Shah Alam
- MyCity Pass is not valid for Rapid Penang and Rapid Kuantan services.
- Customers are required to present their MyKad or MyTentera to any of Rapid KL Customer Service Offices (LRT/MRT/Monorail/BRT) or selected bus hubs for verification purposes and must be verified by Rapid KL Service Officer (SO) prior to purchase.
- Prasarana reserves the right to reject or disqualify eligible Customers if the Customers are not able to provide the compulsory documents during the verification and validation process.

12. Any Customer(s) found to have committed or is suspected of committing any misconduct, fraudulent or wrongful acts will not be able to continue their journey to the next station.
13. The MyCity Pass is not transferable or exchangeable for cash, credit or any kind and shall be subjected to such terms and conditions which Prasarana may impose.
14. If your MyCity Pass is lost, no refund, reimbursements or appeals will be entertained.
15. In the event of a service disruption, no refund will be given as alternate services will be available.
16. By purchasing this product, customers are deemed to have read, understood, and agreed to be bound by the terms and conditions stated herein.
17. Prasarana reserves the right at its absolute discretion to vary, delete or add to any of these information, Terms and Conditions without any prior notice.
18. This Terms and Conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the campaign shall be referred to the exclusive jurisdiction of Malaysian Courts.