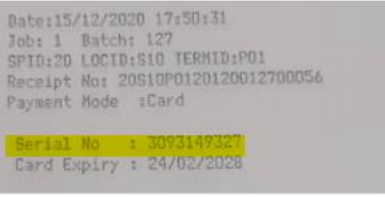


No.	Question	Answer										
1	What is My50 Buddy 2 Untuk 1?	<p>The My50 Buddy 2 Untuk 1 campaign is organised by Prasarana Malaysia Berhad and is open to all customers of Rapid KL from 1 – 9 September without prior subscription to My50 passes. Eligible Entrants who register their participation via the MyRapid PULSE application from 1 – 7 September is subject to the applicable terms and conditions of the Campaign. Eligible Entrants will be able to participate in the Campaign and stand a chance to receive two My50 passes at the price of one that allows unlimited rides on the LRT, MRT, Monorail, BRT, Rapid KL’s bus and MRT feeder bus services within Selangor and Kuala Lumpur Territories for thirty (30) consecutive days.</p> <p>The campaign information is as per table A below:</p> <table border="1" data-bbox="549 658 1289 987"> <thead> <tr> <th colspan="2" data-bbox="549 658 1289 689">TABLE A: CAMPAIGN INFORMATION</th> </tr> </thead> <tbody> <tr> <td data-bbox="549 689 788 725">Campaign Period</td> <td data-bbox="788 689 1289 725">1 September – 9 September 2022</td> </tr> <tr> <td data-bbox="549 725 788 792">Registration Period</td> <td data-bbox="788 725 1289 792">1 September 2022 “00:01” – 7 September “23:59”</td> </tr> <tr> <td data-bbox="549 792 788 828">Redemption Date</td> <td data-bbox="788 792 1289 828">9 September 2022</td> </tr> <tr> <td data-bbox="549 828 788 987">Redemption Location and Time</td> <td data-bbox="788 828 1289 987"> 1. LRT KL Sentral Station (East Wing) 6.30am - 2.30pm, 3.30pm - 10.30pm 2. Pasar Seni Bus Hub 7.00am - 6.30pm </td> </tr> </tbody> </table>	TABLE A: CAMPAIGN INFORMATION		Campaign Period	1 September – 9 September 2022	Registration Period	1 September 2022 “00:01” – 7 September “23:59”	Redemption Date	9 September 2022	Redemption Location and Time	1. LRT KL Sentral Station (East Wing) 6.30am - 2.30pm, 3.30pm - 10.30pm 2. Pasar Seni Bus Hub 7.00am - 6.30pm
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2	What do I need to do to be participated in this campaign?	<ol style="list-style-type: none"> 1. You must be a Malaysian citizen with a valid MyKad or MyTentera 2. You must be a new My50 pass subscriber. Existing My50 pass subscribers are not allowed to participate in this Campaign 3. You must download the PULSE App on Apple App Store or Google Play Store, create an account, click on the My50 Buddy banner and to fill in your personal information and your friend’s personal information during the Registration Period. 4. Two hundred (200) successful Applications per month during the relevant Registration Period, will be informed via email on 8 September. 5. Once received the confirmation email, you must redeem the My50 Buddy 2 Untuk 1 Passes on Redemption Date only at the below Redemption Location and Time whereby each location will only cater to one hundred (100) successful applications per month: <ol style="list-style-type: none"> i. LRT KL Sentral Station (East Wing) <i>Operation hours: 6.30am – 2.30pm, 3.30pm – 10.30pm</i> ii. Pasar Seni Bus Hub <i>*Operation hours: 7.00am – 6.30pm</i> 6. You must come together with your friend named in the email for redemption, present a printed copy of the letter voucher attached in the confirmation email, bring your MyKad or MyTentera for verification and pay the price of one (1) My50 pass to redeem the My50 Buddy 2 Untuk 1 Passes on the Redemption Day. 										
3	Can I redeem My50 Buddy 2 Untuk 1 passes more than once?	No. One (1) redemption is valid for one (1) time – per user only throughout the whole entire Campaign Period until end of the year.										
4	I am an existing My50 user, can I enjoy this offer?	No. My50 Buddy 2 Untuk 1 campaign is only valid for new My50 subscribers.										

5	How to identify your MyKad MFG Serial Number?	<p>You may check your MyKad MFG Serial Number on your Receipt when you top-up your Touch 'n Go in your MyKad.</p> <p>Example:</p>  <p>Alternatively, you may go to our Rail/Bus Rapid KL Customer Service Office and ask our Station Officer to check your MyKad MFG Serial Number</p> <p>Alternatively, you may go to any Touch 'n Go Self-Service Kiosk, insert your MyKad and check your MyKad MFG Serial Number.</p>
6	My friend is unable to redeem on the Redemption Date, can I replace with someone else?	No. Both you and your friend must present on the Redemption Date to be able to redeem the My50 Buddy 2 Untuk 1 passes.
7	Am I able to redeem the My50 Buddy 2 Untuk 1 passes if me or my friend do not bring our MyKad and the printed letter voucher?	No, you may not. You and your friend will need to bring the printed letter voucher that is attached in the confirmed email along with your MyKad in order for you to redeem the passes.
8	Can I give my letter voucher to someone else?	No. The My50 Buddy 2 Untuk 1 passes are non-transferable.
9	Can I still redeem at LRT KL Sentral (East Wing) even though the location has exceeded the redemption limit?	You are advised to go to Pasar Seni Bus Hub for redemption if LRT KL Sentral (East Wing) has exceeded the redemption limit, however if Pasar Seni Bus Hub has closed its operation hour, you may proceed to redeem at LRT KL Sentral (East Wing).