BUS SKIP STOP XPRESS (DS01) - AMPANG LRT STATION - KLCC

FREQUENTLY ASKED QUESTIONS

NO.	QUESTIONS	ANSWER
1.	**What is Bus Skip Stop Xpress**	Bus Skip Stop Xpress service is a new bus service from Ampang LRT Station to KLCC with only one additional stop nearby Ampang Park (Citibank). This service has a shorter travel time* as compared to the normal bus route 300 to KLCC as this route is travelling via Ampang-Kuala Lumpur Elevated Highway (AKLEH). **Route:** **Morning peak hour service:** AJ106 Ampang LRT Station – KL91 Citibank/Intercontinental Hotel – KL94 KLCC (North) **Evening peak hour Service:** KL2301 KLCC (Opp) - KL91 Citibank/Intercontinental Hotel – AJ106 Ampang LRT Station *Depending on traffic conditions
2.	**When is the start date for this bus service?**	16 May 2022 (Monday)
3.	**How long is the trial service?**	The bus service will be on trial basis from 16 May 2022 until 16 October 2022.

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4.	**What are the operating hours and service schedule?**	**Morning peak hour service**: 6:30 am – 8:00 am **Evening peak hour service:** PM Service: 5:30 pm – 7:20 pm Monday – Friday only (excluding Public Holidays) The schedule is as per below: | Ampang LRT Station	KLCC	Ampang Park
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6:30 AM	5:30 PM	5:35 PM
7:00 AM	6:00 PM	6:05 PM
7:30 AM	6:40 PM	6:45 PM
8:00 AM	7:15 PM	7:20 PM | *Depending on traffic conditions and timetable may change subject to demand
5.	**How about on weekend?**	This bus service only operates during weekdays.
6.	**How much is the fare for this bus service?**	The fare is RM1.90 per person.
7.	**What is the mode of payment?**	Cashless payment mode using Touch 'n Go, Rapid KL Unlimited Travel Pass (My50) and Concession card only.

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8.	**Can I plan my journey and check the live location of the bus for this service**	You can plan your journey and check the live location of the bus via the following applications: • PULSE • Rapid bus kiosk at https://myrapidbus.prasarana.com.my/kiosk • Google Maps • Moovit
9.	**What is the bus capacity?**	The bus can accommodate up to 84 pax (all seated) during each trip only.
10.	**Will I be able to ride this bus service if the bus capacity is already 84 pax for the trip I choose?**	No, you will need to wait for the next trip, or you may opt for alternative Rapid KL bus service – Bus Route 300 and 303 accordingly
11.	**How do I identify the bus for this service?**	You can identify this bus service by looking at the bus LED display screen at the front or at the side (near the front door) which displays DS01.
12.	**Where is the pick-up point for this bus service?**	**Morning peak hour service:** Dedicated area within Ampang LRT Station (in front of multilevel parking facility) **Evening peak hour service:** Passenger may wait at bus stop **KL91 CITIBANK / INTERCONTINENTAL HOTEL** and **KL2301 KLCC (OPP)** as per scheduled timing, the bus will arrive as per scheduled timetable.

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13.	**Can this bus service accommodate passenger with special needs? (Example passengers using wheelchairs)**	Yes, a Volvo Double Deck bus will be used for this bus service, and it is equipped with a ramp which make it easier for passenger with wheelchair to board or disembark from the bus.
14.	**I am a private vehicle user and would like to use this bus service, where can I park my car/ motorcycle?**	You may park your car/ motorcycle at Ampang LRT Station Multi-storey Car Park Complex. The parking rate are as below: Car – RM4.30/ entry per day Motorcycle – RM1.08/ entry per day
15.	**What should I do if the bus I am on suddenly breakdown? Do I need to re-touch my Touch 'n Go card when boarding another bus?**	Yes, you will need to re-touch the Touch 'n Go card when you board the replacement bus. No additional charges will be charged.
16.	**Is there any specific general line I can call for lost & found or enquiries?**	You can contact Rapid KL Helpline at 03-7885 2585 for assistance. Operating hours are as follows: Monday - Friday: 7:00 am to 8:30 pm Saturday, Sunday & Public Holidays: 8:30 am - 5:30 pm You may also contact us via Rapid KL social media channels or email to suggest@rapidkl.com.my