

## Get Covered with Rapid KL

### TERMS & CONDITIONS:

1. Customer(s) must be a Malaysian citizen aged between 18 to 60 years, and do not fall within the excluded occupations
2. Customer who receives an EDM or scans the QR Code via Rapid KL communication channels are required to fill in their personal details to redeem the Free coverage in the webform as per below:
  - (i) Full Name as per MyKad (NRIC)
  - (ii) MyKad No.
  - (iii) HP No.
  - (iv) Email
3. Upon successful submission customers will then receive their e-policy through email in 5 working days.
4. Customers must redeem the **Complimentary Hospital Protection Plan** within the campaign period, and it is limited to **50,000 redemptions only** or on a first come, first served basis (whichever comes first) at all Rapid KL Customer Service Offices and Bus Hubs.
5. One redemption is valid for one time per user only.
6. The Organiser (“Prasarana”) reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
7. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign and shall be posted through the Organiser’s website at [www.myrapid.com.my](http://www.myrapid.com.my) or through any other channel determined by the Organiser. It shall be the responsibility of the eligible Customers to be informed of or otherwise seek out any such notice validly posted. By participating in this Campaign, eligible Customers agree to access the Organisers website at [www.myrapid.com.my](http://www.myrapid.com.my) on a regular basis to view the terms and conditions herein and seek clarification from the Organiser should any of the Terms & Conditions be not fully understood.
8. By participating in this Campaign, eligible Customers agree and consent to allow his/her personal data being collected, processed, and used by Prasarana in accordance with the Organiser’s Privacy Notice, which may be viewed on [www.myrapid.com.my](http://www.myrapid.com.my) (the “Organiser Privacy Notice”). Eligible Customers are welcome to seek clarification from the Organiser should any of the Terms and Conditions be not fully understood.
9. By participating in this Campaign, eligible Customers who purchase/redeems the Product offered by the Insurance company (“AIG”) during the campaign period will be considered as the Insurance company’s customer (“Contacts”) and the Insurance Company has the right to use the Contacts for marketing purposes.

10. The Organiser reserves the right to cancel, terminate or suspend the Campaign without prior notice. For the avoidance of doubt, any cancellation, termination or suspension by the Organiser of the Campaign shall not entitle the customers to any claim or compensation against the Organiser and employees for any and all losses or damages suffered or incurred by the eligible Customers as a direct or an indirect result of the act of cancellation, termination or suspension thereof.
11. Any Terms and Conditions applicable to this Campaign which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating or vitiating the remain provisions.
12. This Terms and Conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the campaign shall be referred to the exclusive jurisdiction of Malaysian Courts.

For more information and enquiries, please refer to the [Insuranceinfo](#) booklet on “Medical & Health Insurance” available at all AIG branches or visit [www.insuranceinfo.com.my](http://www.insuranceinfo.com.my) general terms and condition for the full list of terms and condition under this policy.

Should you require additional information about Hospital Protection Plan, please refer to [www.aig.my](http://www.aig.my) .

Or

Please contact AIG Malaysia Insurance Berhad at:

Menara Worldwide,

198 Jalan Bukit Bintang,

55100, Kuala Lumpur, Malaysia.

Telephone: 1800 88 8811

Email: [AIGMYCare@aig.com](mailto:AIGMYCare@aig.com)

For more information and enquiries, please Email us at [suggest@rapidkl.com.my](mailto:suggest@rapidkl.com.my) or Contact Us at 03 – 7885 2585 on Mondays to Fridays, from 7.00am to 8.30pm, Saturdays to Sundays and Public Holidays from 7.00am to 5:30pm.