



**MEDIA STATEMENT  
FOR IMMEDIATE RELEASE**

**GOOD PROGRESS ON IMPLEMENTATION OF MOT'S  
23 INITIATIVES TO IMPROVE LRT SAFETY AND SECURITY**

**KUALA LUMPUR, 23 SEPTEMBER 2021** – Prasarana Malaysia Berhad (Prasarana) today hosted a briefing session for YB Datuk Seri Dr Wee Ka Siong, Minister of Transport and the delegation from the Ministry of Transport and Agensi Pengangkutan Awam Darat (APAD) at Kompleks Rapid Rail Subang where it shared the progress of the twenty-three (23) initiatives to improve the procedures and operating guidelines for LRT Kelana Jaya Line.

“Prasarana would like to thank YB Minister who has shown great interest and support from the very start, where he spent a lot of time at Hospital Kuala Lumpur to monitor the progress and offer aid and comfort to the affected passengers. We also would like to thank the Ministry of Transport and APAD for their guidance in our efforts to carry out the recommendations,” said Mohd Azharuddin Mat Sah, Prasarana’s President and Group Chief Executive Officer.

“During the session, YB Minister shared plenty of ideas, wisdom, and words of encouragement, which I hope will spur the team to work harder in fulfilling the remaining recommendations; especially the mid-term initiatives that we need to deliver by December.

As for the long-term measures, we are working with our stakeholders and relevant authorities to implement them progressively as some of it requires additional investment and technical expertise from various quarters,” Azharuddin added.

On matters related to passengers who were involved in the incident, Prasarana continues to work with them and their representatives to reach an amicable solution. Affected passengers are advised to call the Crisis Hotline at 014 737 1330 or email [recovery2021@prasarana.com.my](mailto:recovery2021@prasarana.com.my) which have been set up to ease direct communication with Prasarana on matters involving goodwill payment, reimbursement of medical costs and follow up treatment, claims, documentations and access to counselling service.

In the incident on 24 May, an empty LRT train collided with another carrying 139 passengers in a tunnel between the LRT Kampung Baru and KLCC stations.

ENDS

---

Issued by Prasarana Malaysia Berhad. For enquiries, kindly contact Head of Communications, Azhar Ghazali via whatsapp at 019-3837865 or email [azharghazali@prasarana.com.my](mailto:azharghazali@prasarana.com.my)