

SKIP • STOP • XPRESS

Soalan lazim

Frequently Ask Questions (FAQ)

1) Apakah tujuan utama perkhidmatan tren Skip.Stop.Xpress ketika waktu puncak pagi?

Untuk membantu mengurangkan kesesakan di stesen terpilih Laluan Kelana Jaya (Gombak, Wangsa Maju, Setiawangsa, dan Ampang Park) pada waktu puncak pagi.

What is the main purpose of Skip.Stop.Xpress Train service during morning peak hours?

Mainly to help ease the crowd on the selected Kelana Jaya Line (Wangsa Maju, Setiawangsa, and Ampang Park) stations during the morning rush hours.

2) Bagaimana perkhidmatan Tren Skip.Stop.Xpress beroperasi dan apa bezanya dengan perkhidmatan servis normal?

Tren Skip.Stop.Xpress akan berlepas dari Stesen LRT Gombak pada jam 8 pagi.

Tren dari Stesen LRT Gombak akan terus bergerak menuju ke Stesen LRT Wangsa Maju, kemudian ke Stesen LRT Setiawangsa dan seterusnya ke Stesen LRT Ampang Park tanpa berhenti di stesen lain yang berada di antaranya.

Tren ini akan beroperasi seperti tren normal setelah berlepas dari Stesen LRT Ampang Park.

How are the Skip.Stop.Xpress Train service works and what is the different compared to normal scheduled train?

A dedicated Skip.Stop.Xpress Train will depart from Gombak LRT Stations at 8.00am.

The trains from LRT Gombak will proceed directly to LRT Wangsa Maju station followed by LRT Setiawangsa and LRT Ampang Park stations; without making any stop at the other stations in between.

It will resume as normal service train after it departs from LRT Ampang Park Station.

- 3) **Apakah yang akan berlaku kepada penumpang di Stesen LRT Gombak dan LRT Taman Melati yang sesak pada waktu pagi. Mereka juga memerlukan perkhidmatan ini?**

Penumpang di stesen tersebut atau stesen lain di antaranya masih boleh menaiki tren perkhidmatan normal untuk meneruskan perjalanan mereka.

What happen to passengers at LRT Gombak and LRT Taman Melati stations which are overcrowded in the morning. They would also require the service as well?

The passengers at those stations or other station in between can still board the normal service train to continue their journey as usual.

- 4) **Apakah yang akan terjadi kepada penumpang yang menaiki Tren Skip.Stop.Xpress dan kemudian mendapati bahawa tren ini tidak berhenti di stesen yang sepatutnya mereka turun?**

Penumpang perlu meneruskan perjalanan ke perhentian stesen yang berikutnya dan menaiki tren di platform yang bertentangan untuk meneruskan perjalanan ke stesen pilihan mereka.

What happen to passengers who boarded the train and later found that the train skipped the station they supposed to disembark?

The passenger must remain on board the train and disembark at the next designated station stop. Then board another train on the opposite platform to proceed to their preferred station.

- 5) **Adakah perkhidmatan Tren Skip.Stop.Xpress beroperasi pada setiap waktu pagi?**

Tidak. Perkhidmatan Tren Skip.Stop.Xpress hanya beroperasi pada setiap waktu puncak pagi kecuali hujung minggu atau cuti umum.
Rujuk jadual di bawah;

Does the Skip.Stop.Xpress train service operate every morning?

*No. The Skip.Stop.Xpress Train service only operate every morning during peak hours except for weekend or public holidays.
Refer to schedule below ;*